



Philip Seccombe
Police and Crime
Commissioner
for Warwickshire

Governance & Performance Board

OPEN Minutes 27 September 2022

Meeting Record:

Chair	Philip Seccombe
Police and Crime Commissioner	Attendees: Philip Seccombe (PCC), Emma Daniell (DPCC), Polly Reed (PR), Claire Morris (CM), Jemima Busby (JB), Sara Ansell (SA), Chris Lewis (CL) Apologies: Dave Patterson (DP) Minutes: Imogen Forrest
Warwickshire Police	Attendees: Alex Franklin-Smith (AFS), Ben Smith (BS), Steve Russel (SR), Suzanne Baker (SB), Jeff Carruthers (JC) Apologies: Debbie Tedds (CC), Alison Hall
Date of Next Meeting	1 st November

Actions and Matters Arising

Reference	Discussion	Action
1.27/09/22	HMIC Inspection AFS not expecting there to be a press release, however HMIC could not fully confirm. The force will prepare a local press release, and the PCC will also release a statement once he has seen the report.	

Focus Subject

Reference	Discussion	Action
2.27/09/22	<p>A set of questions had been prepared by the OPCC around Serious Crime and had been circulated prior to the meeting. The forces responses were discussed along with follow up questions from the PCC.</p> <p>Organised Crime Groups</p> <p>The threats posed by OCG's to communities within Warwickshire were discussed. SB advised that there are currently 13 mapped OCG's and that all are assessed against MoRiLE scoring to provide an evidence base to identify the highest threat, harm and risk OCG's pose, to support decision making regarding appropriate allocation of resource.</p> <p>County Lines</p> <p>SB advised that there are currently 15 mapped county lines and all are assessed using the drug harm matrix which takes into account evidence of vulnerability and exploitation.</p> <p>Fraud and Cyber Crime</p> <p>The effectiveness of intelligence mechanisms in capturing OCG activity in respect of fraud and cybercrime was discussed. All fraud and cybercrimes are directly reported to Action Fraud, which is for offenses that require a "call out service". Warwickshire Police are the best performing force in the region in respect of the impact of the protect capability with over 500,000 interactions recorded in the last quarter.</p> <p>National Crime Agency</p> <p>A discussion was held around how effectively the force receive, assess and prioritise any investigative opportunities presented by the NCA. SB advised that main pathway is via the Regional Intelligence Group or the Regional Tactical Tasking & Coordination Group.</p> <p>The NCA representatives and the Warwickshire Police director of intelligence have good communication and</p>	

	<p>contact, the most significant being Online Child Exploitation Investigations. Resources have recently moved into OCSET to increase capacity which has resulted in significant reduced time taken to develop intelligence packages.</p> <p>AFS advised the PCC that he attended the National Police Chiefs Council in CC's absence and the 'tilt' method was discussed which will bring more demand to the ROCU. AFS would like to raise this at RGG.</p> <p>ROCU</p> <p>A discussion around how the force ensures that the assets of the ROCU are equitably deployed to tackle OCG and county-lines criminality in Warwickshire was held. SB advised that a significant amount of effort and time has been invested into raising awareness of the SOC process and tactics available to tackle SOC, including the capability through the ROCU.</p> <p>Dedicated Resources</p> <p>The dedicated resources, capacity and capability within the force to tackle threats from Serious Organised Crimes were discussed. SB highlighted several resources and their capacity & capabilities:</p> <ul style="list-style-type: none"> • SOC strategy and delivery plan • SOCU • Cybercrime Team • Fraud Investigations Team • National Economic Crime Victim Care Unit • Economic Crime Unit • Online Child Sexual Exploitation Team • Proactive CID • SOCTST <p>SB advised that the force have 17 officers seconded to various teams within the ROCU to tackle SOC at a regional level.</p> <p>The PCC asked how the force are going to actively recruit for the open vacancies within the teams. SB advised that officers from local policing will be placed</p>	
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within these teams but as a phased approach due to a high operational demand.

Prevention

A discussion took place on the effectiveness of the forces arrangements in preventing the families and associates of OGC nominals from involvement in criminality. SB advised that partners work together to identify individuals and refer them to SOCJAG where there will be interventions to assist individuals to reduce the risk of harm.

The PCC asked how this partnership work is going and is it effective? SB advised that SOCJAG works well with the force and it is very informative.

Empower Impact

The impact of Empower on the forces effectiveness and efficiency to deliver against Serious Organised Crime was discussed. The PCC was advised that empower has introduced the 'Cyber Protect Coordinator Post' to increase focus on the prevent and protect strand of the Fraud and Cyber strategies.

Through Empower, there will be 'prevent' and 'proactive' teams. This will allow teams to be able to strengthen prevention opportunities to reduce the risk of harm and to provide direct support to tackle serious organised crime.

Government Drug Strategy

The forces position in applying/ receiving funding from the Government in relation to cracking down on supply chains and criminal gangs profiting from controlled drugs was discussed. The PCC was advised that a business case was received from West Midlands Police in June 22 funding the force £19.5 million over 3 years, due to the force working in partnership with the West Midlands for County Lines disruption teams.

Partnership Arrangements

A discussion around what partnership arrangements are in place to address OCGs and county lines and how effective they are. SB advised there is work to be done to assess the effectiveness of the current process and that the force are undertaking a review of two

	<p>recent operations to identify lessons learnt and look to improving existing structures and processes.</p> <p>OPCC Support</p> <p>A discussion was held around what the OPCC can actively do to support Warwickshire Police's activity in tackling the threat from OCG and county lines. SB suggested considering options for commissioning victim services for victim fraud and work in collaboration with police and partners to empower communities by funding community projects.</p>	
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Warwickshire Road Safety Unit – Business Case

Reference	Discussion	Action
3.27/09/22	A detailed discussion took place around the Road Safety business case. PCC has made the official decision to support it.	

Sustainability Business Case

Reference	Discussion	Action
4.27/09/22	<p>AFS gave an update on the use of £200k sustainable reserve and the initiatives previously suggested at the July's GPB meeting.</p> <p>AFS advised that the :</p> <ul style="list-style-type: none"> • Solar Panels will be installed the week commencing 24th October and the work is to be ongoing for 7/8 weeks. • EV charging points work will commence in December and work will be ongoing for 8/12 weeks. 	

Emerging Topics

Reference	Discussion	Action
5.27/09/22	<p>Evolve Closure Report</p> <p>The PCC has reviewed the Evolve project and agreed it went well and is intrigued to see how it will transition into the Empower programme.</p> <p>PR advised the report was prepared through the change board and the lessons learnt are being added.</p> <p>The Evolve Closure report is going to be presented at the JASC meeting in November</p>	
6.27/09/22	<p>Update of activities set out in budget 22/23</p> <p>BS provided a detailed update regarding the activities set out in the budget for 22/23:</p> <ul style="list-style-type: none"> • Additional PCSO's <p>BS advised that there was extra funding in the budget for this financial year to have 5 additional PSCO's, but hasn't been implemented to date which may result in an underspend. Adverts are to go out within the next 2 weeks for internal moves into these positions.</p> <ul style="list-style-type: none"> • Services for contacting the force <p>BS highlighted the successful move to SRH and how it is an excellent facility for the force to utilise. There is still more work to be done to fully gain the benefits of the technology but this will be done through Empower.</p> <p>A discussion on call handling times was held. BS advised that calls are answered within 10 seconds 80% of the time and in August, after the high summer demand and picking up other forces outages, Warwickshire were put 27th nationally out of 44 forces by the 999-performance. The average for a 101 calls range between 5-10 minutes, but want to work towards being under 5 mins.</p> <p>BS advised that demand will be pushed through to single online home as this is currently successful and demand is being managed effectively, with responses being given within 48 hours.</p>	

	<p>A discussion took place around abandonment rate. BS advised it continues to be under review.</p> <p>The PCC suggested that the force put more resource into the control room or installing a queuing system like doctor surgeries have. BS advised that this has been looked into but is not possible with BT services.</p> <p>The buddy call system was also discussed in detail. AFS advised that it was agreed at regional chiefs & depts that the system is not working and is being used more to manage the demand of calls within other regions. AFS is going to discuss this at the Regional Governance Group as it is an ongoing issue.</p> <ul style="list-style-type: none"> • VAWG <p>BS advised of the recent media coverage on VAWG and the national progress to tackle violence against women and girls.</p> <p>Warwickshire Police have contributed to the work done over the last 12 months and will continue to do so looking into the next steps to assess progress in policing and what work can be done in partnership with other agencies and communities.</p> <ul style="list-style-type: none"> • Specials <p>BS advised that all specials have mobile devices and ranking specials have received laptops. There will be a specials review aligned to Empower Policing Model, which the force will share with us in due course.</p>	
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Establishment Details

Reference	Discussion	Action
7.27/09/22	<p>Establishment Report to GPB</p> <p>Before AH went on annual leave she had prepared the report which included multiple graphs for Police Officers 2022/23 & 2023/24, PSCO's, Police staff, Specials & Volunteers identify and predicting recruitment, leavers, headcount strength and establishment figures.</p>	

	<p>A discussion took place around officer recruitment numbers for 2022/23. The PCC reinforced that it is a priority for the force to meet the uplift target by the end of March 2023. The PCC requested that he is given accurate figures and data each week as agreed with the CC, to monitor figures.</p> <p>A discussion was held around recruitment campaigns and strategies. The PCC asked what the latest date and course is that will ensure recruitment for March. AFS to find out but advised that the CC agreed that an additional intake with L&D for February will take place to make up shortfall from autumn 2022 intakes.</p>	
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Finance

Reference	Discussion	Action
8.27/09/22	<p>The forecast outturn for 22/23 was discussed in detail. Significant variations from the Money Matters Q1 report were also discussed which included changed in vetting income forecasts, pay for officers, PSCO;s and staff.</p> <p>The PCC sought an update on the uplift officers and acknowledged that there will be financial implications if the target is not met in full.</p> <p>Discussion took place around the recruitment difficulties and the PCC noted that he hopes to see more PCSOs recruited in the coming months to bring level more in line with the establishment.</p> <p>The PCC requested that the Period 5 and 6 Money Matters reports are shared as soon as they become available. JC confirmed that the P6 money matters report will be circulated prior to the GPB meeting on 1st November, and P5 will be circulated in the next couple of weeks.</p> <p>The vetting income was discussed in detail. The PCC asked when the vetting department was re-opening. AFS confirmed it was re-opening within the week and it currently going well under new leadership.</p>	

	The PCC advised the force that he had sent a letter to the Home Secretary regarding the reimbursement of costs for the Kingsbury Oil Protests.	
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Decisions / Decisions for ratification

Reference	Discussion	Action
9.27/09/22	The PCC advised he has now signed the PPL decision notice	

Approval

P. Seccombe on01.11.2022.....

D.Tedds on01.11.2022.....