

## PERFORMANCE ACCOUNTABILITY MEETING (PAM)

### OPEN MINUTES

<b>Date:</b>	Tuesday 24 <sup>th</sup> November 2020
<b>Time:</b>	10:00 hrs to 11:30 hrs
<b>Location:</b>	Teams Meeting
<b>Chair:</b>	Philip Seccombe - PCC for Warwickshire
<b>Minute Taker:</b>	OPCC Secretariat

### Attendees

No	Name	Capacity	Dial In
1	Philip Seccombe	Police and Crime Commissioner for Warwickshire (PCC)	x
2	Martin Jelley	Chief Constable Warwickshire Police (CC)	x
3	Richard Moore	Deputy Chief Constable	x
4	Debbie Tedds	ACC Protective Services	x
5	Steve Russell	Head of Analysis and Service Improvement	x
6	Neil Hewison	OPCC CEO	x
7	David Patterson	OPCC Development and Policy Lead - Performance	x
8	Nargis Begum	OPCC Secretariat - Minute Taker	x

### Apologies

Name	Capacity	Representative
Alex Franklin-Smith	ACC Local Policing	Nil

### Items for Discussion

Number	Item	Action
01.24/11/2020	<p><b>Minutes and Action</b></p> <p>The Minutes of the previous meeting dated 27/10/2020 were agreed and approved</p>	
02.24/11/2020	<p><b>Performance Scrutiny</b></p> <p>Both Reports were noted: -</p> <ul style="list-style-type: none"> <li>i. Q2 2020/21</li> <li>ii. October 2020</li> </ul> <p><b>Q1. In the Q2 Performance Report, it was commented that A&amp;SI were working with the force's lead for Vulnerability to identify the relationship between the level of risk assessment and the different keywords applied to child investigations, with the intention to</b></p>	David Patterson

report back in November 2020. It would be of value to know the outcome of this work.

A1. The concern is that the application of Adult Protection keyword is being over used, resulting in it being challenging to identify the most vulnerable cases. A process map has been completed and this is being reviewed by internal governance and once approved this will be circulated to the OPCC.

Q2. Given the importance of DA and victim satisfaction, an update is requested regarding the progress of this review of surveying and sample size.

A2. The contracted survey company are performing well. The challenge is in identifying victims to survey during Covi-19 and lockdown where they may not be in a position to participate in the survey without compromising their ongoing safety and as such participants have been selected on a strict risk basis. This process is being reviewed by the force lead for Vulnerability and ASI.

Q3. The OPCC are aware that these disproportionality matters are to be further considered at the Service Quality and Performance Board on the 10<sup>th</sup> December 2020, however it would be of value for the PCC to be cognisant of these concerns and have a better understating of the Chief Constables views and position on the action that needs to be taken.

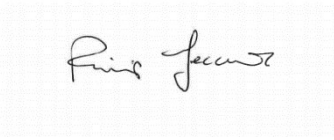
A3. The Force are continuing to renew efforts to understand and bring down disproportionality within Warwickshire. It was noted that 48% of Stop & Searches subjects did not live in Warwickshire.

The CC is not happy with current levels and acknowledged more needs to done to bring disproportionality down and these matters are dealt with at the Legitimacy Board.

Nationally all forces continue to struggle with disproportionality and training and culture within all forces needs to improve, albeit many of the underlying

	<p>issues are societal.</p> <p><b>Q4. Is there an explanation for the recent lower number of DVPOs, particularly in light of the increase in DA during Covid-19 and the forthcoming festive period during which rates of DA have historically increased?</b></p> <p>A4. DVPO's are often the last resort where there is no other outcome available. There are mechanism of charge and bail restriction around perpetrators to provide safeguarding for the victim. DA Outcomes rates have improved as has the understanding of the threat harm and risk involved. The data therefore needs to be looked at as a whole and not in isolation.</p> <p><b>Question raised by PCC on non-emergency 101 call performance.</b></p> <p>A. In October the average time to answer a 101 call was 1 min 7 seconds, against a target of 1 minute. The CC would like the response time to be under a minute. The move to Stuart Ross House and new shift pattern being introduced next year with better matched working shifts at times of high demands may improve this.</p> <p>The PCC asked if the Control Room Inspectors were making a difference. The CC confirmed that Inspectors are able to respond to calls effectively, this has been the case in dealing with Covid breaches where Inspectors have given advice where appropriate in issuing tickets. This was not available under the old set up. The CC felt the force is gaining a lot from having Inspectors in the Control Room.</p>	
03.24/11/2020	<p><b>HMICFRS Re-Inspection</b></p> <p>Verbal Update given by the Head of Analysis and Service Improvement</p> <ul style="list-style-type: none"> <li>• Inspectors acknowledged the huge amount of work taken in improvements in all 7 areas that were identified as a 'cause for concern'.</li> <li>• The next major PEEL inspection will take place in April 2022 with ongoing inspections carried</li> </ul>	Steve Russell

	out up to this date.	
04.24/11/2020	<p><b>Police and Crime Panel</b></p> <p>Verbal Update given by The PCC. At the last meeting the Police and Crime Panel on the 19/11/2020 the members were updated / briefed on the following issues:-</p> <ul style="list-style-type: none"> <li>• Force Recruitment and Training</li> <li>• the Deep Dive subjects discussed at these PAM meetings</li> <li>• The Mash Review</li> <li>• Criminal Justice System delays</li> <li>• Gypsy, Roma, Traveller challenges in the Rugby Borough.</li> <li>• Remembrance Service and the Road Safety Service</li> </ul> <p>The Police Crime Panel continue to challenge the PCC on positive Action Outcome rates, and also the 'Green' agenda.</p>	Philip Seccombe
05.24/11/2020	<p><b>Covid-19 Verbal Update</b></p> <p><b><i>Exempt FOIA under Section S.31 (Law Enforcement)</i></b></p>	Debbie Tedds
06.24/11/2020	<p><b>AOB</b></p> <p><b><i>Exempt FOIA under Section S.31 (Law Enforcement)</i></b></p>	

<b>Formal Approval of Meeting Record</b>	
Signature:	
Print Name:	Philip Seccombe, Police and Crime Commissioner
Date:	22 December 2020