

Thank you for contacting the Office of the Police and Crime Commissioner for Warwickshire (the "OPCC"). We acknowledge receipt of your email which has been passed onto a member of OPCC staff for action and attention.

Please note that should you wish to report a crime or incident to the police, you should use the telephone numbers set out below:

Contacting the police

In an emergency ([click here](#) to see examples) please call **999** or the alternative emergency number **112**.

To report a crime or incident which is not an emergency, i.e, if police dispatch is not required - please call **101** (the national police non-emergency number).

For the deaf, hard of hearing or speech impaired:-

- Textphone 18001 + 101 for non-emergency calls.
- Textphone 18000 in an emergency.
- Alternatively, you can use [emergencySMS](#) to contact the police.

How we will deal with your correspondence

Where you require a response from the OPCC, we will aim to provide this to you within 20 working days. If there is a reason why this will take longer, we will write and let you know. For your information, the OPCC may not reply where correspondence received is of a vexatious, repetitive and / or abusive nature.

There may also be instances where we are required to respond to you within timescales that are set out in legislation. Please refer to the web links below to find further information about when this would apply:

- If your email is a request for information under the Freedom of Information Act 2000 or the Data Protection Act 2018 / General Data Protection Regulation (GDPR), please see the webpage: [Freedom of Information](#).
- If your e-mail is a request for personal information, you will need to complete a subject access request form. Further details on subject access can be found on the following webpage: [Access to Personal Data](#).

The OPCC is committed to the safe handling and processing of your personal data. Our [Privacy Notice](#) sets out how the OPCC collects personal data and explains how the OPCC will use your personal data.

You may be able to find information to resolve your enquiry on the [OPCC's website](#). Details of what we publish routinely can be found in our [Publication Scheme](#).

Yours sincerely,

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Warwick
CV34 4SP

Tel: 01926 412322

Email: opcc@warwickshire.pnn.police.uk

Our social media channels:

Twitter: [@WarwickshirePCC](https://twitter.com/WarwickshirePCC)

Facebook: [Facebook.com/WarwickshirePCC](https://www.facebook.com/WarwickshirePCC)

Or subscribe to our monthly [e-mail newsletter](#)