Alliance Governance Group Template Minutes

Date:	Wednesday 24 th May 2017
Time:	14:30
Location:	Willison Room, Hindlip
Chair:	John Campion, PCC, West Mercia / Philip Seccombe, PCC, Warwickshire
Minute Taker:	Alison Rixom, PA to Chief Executive

	Name:	Capacity:
Attendance:	Anthony Bangham (AB)	CC West Mercia
	Amanda Blakeman (AMB)	DCC West Mercia
	John Campion (JPC)	Police and Crime Commissioner West Mercia
	Andy Champness (AC)	Chief Executive West Mercia PCC
	Heather Costello (HC)	Director of Finance
	Richard Elkin (RE)	Director of Enabling Services
	Martin Evans (ME)	ACC Local Policing
	Liz Hall (LH)	Treasurer
	Neil Hewison (NH)	Chief Executive Warwickshire PCC
	Martin Jelley (MJ)	CC Warwickshire
	Tracey Onslow (TO)	Deputy PCC West Mercia
	Philip Seccombe (PS)	Police and Crime Commissioner Warwickshire
	Chris Singer (CS)	ACC Protective Services
	Debbie Tedds (DT)	T/ACC Local Policing

	Name:	Capacity:	
Apologies:	Karen Manners (KM)	DCC Warwickshire	

	Name:	Capacity:
Guest		

No.	Summary	Action
01/24/05/17	Attendance / Apologies As above. The Chair, Mr Campion, welcomed everyone to the meeting, in particular the new ACC Martin Evans. An update was provided to the group on the issues which took place in Manchester and what is being done locally. AB informed the group that an off duty Police Officer was one of those killed in the attack. It was noted that the Police are providing a good service. The communities are incredibly grateful for the police and the service they provide.	Action

Following the recent atrocity, the threat assessment has been increased to critical at iconic sites, stations and transport hubs across the alliance. Security measures will be assessed for any large scale event taking place across the Alliance for the foreseeable future. All station and site security measures have been increased across the Alliance. There are regular reassurance media messages and reassuring messages to staff are being issued.

Key stakeholders have been briefed. Armed responses are being looked at. Responses will look and feel different in different communities.

Regular consultation is taking place at a regional level. There has been some contact with partners regarding events taking place. A comprehensive list of events across the alliance is being compiled. As far as staffing is concerned there will be no double crewing, it will be business as usual with increased presence.

For the immediate to medium term it is the larger scale events and transport hubs, conference centres, sporting stadiums and concert venues that are being looked at, but school Proms etc., will be dealt with on a case by case basis.

Across the Alliance a number of officers are being released and armed forces are also being used, where required. There are lots of national events which need to be sorted. 7-14 days good governmental support has been positive but threat is still risk present across country.

The next few days are critical with the election coming up. The return to severe status will be as soon as possible. The national lead on police finance has stated that it is important that each police force does not forget that this will be costing a lot of money. Cost codes have been set up for both forces.

Communications will be put out centrally to Muslim community leads. Liaison is in place to provide reassurance. There is a need to ensure the BME communities are included in all communications, across the Alliance.

PCC J. Campion stated he felt the information produced is flowing well.

02/24/05/17

Minutes / Actions from previous meeting (20.03.17)

The Minutes from the previous meeting were approved, without amendment, as a true and accurate record for publicising.

Action Updates:

24/01/17 - 08 - Completed

22/02/17 - 02 - Completed

29/03/17 - 07(a) - Completed

29/03/17 - 07 (b) - Completed

29/03/17 - 08 (a) - Completed

29/03/17 - 08 (b) - Completed

29/03/17 - 09 (a) - Completed

29/03/17 - 10 (b) - Completed 26/04/17 - 04 (b) - Completed

26/04/17 – 05 (a) – Completed

26/04/17 – 05 (a) – Completed 26/04/17 – 05 (b) – Completed

26/04/17 - 06 - Completed

Matters Arising

There were no matters arising.

03/24/05/17

ICT Transformation – Strategic Outline Case (Paper)

Papers were circulated prior to the meeting.

All PCCs and CCs have had a briefing prior to the meeting. There were no questions.

The following recommendations were agreed:

- A parallel approach will be adopted, whereby Phase 1 deals with the short term current issues and develops a service that is acceptable, whilst Phase 2 develops the medium/longer term hybrid model that will be acceptable and sustainable.
- 2. Within Phase 1 an immediate service re-design and restructure of the ICT Department will be commenced in line with the ICT operating and capability model within the report. A full audit and baseline of infrastructure, applications, contracts and processes will be commissioned. This will require the engagement of specialist support to address the here and now issues in order to mitigate the risk to Track 1 project delivery, in preparation for Phase 2 (within agreed budget and with a timeline estimate of 3-4 months).
- 3. As part of Phase 2 specify and engage specialist consultancy to support the full development of the hybrid service model and the associated Outline Business Case. This will define the extent and scope of the externalisation of services based on industry best practice and a value proposition for the overall ICT service. This will not need to be an industrial process traditionally offered by big consultancy services but a specialist organisation who have extensive experience in this area (within agreed budget and with an estimate

- timeline for the Outline Business Case of 5-6 months, including procurement of services).
- 4. A business design practice and the associated commissioning process of ICT services is an essential requirement to the success of the ICT delivery capability therefore the current ambition to deliver this should be accelerated where possible.

PCC J.Campion reiterated there is no additional funding required, and that it is the 2 Chief Constable's responsibility to agree the recommendations/project. Police and Crime Commissioners need to know how they get reassurance of the project's effectiveness, and how we get a different service and have the reassurance/confidence that the previous mistakes will not be repeated.

The 1st part's problems were attributed to when we started the blue light works project. The ICT team needed to be transformed at that stage. This caused problems while debate continued.

The Management layer currently has 4 layers within it and this will be changed. The new deputy IT manager will take responsibility for the 1st phase of work. The Deputy will run the day to day service. The Head of ICT will manage the future of the service.

This phase will cost £100K. External support will cost £120k. The total budget for the project is £250K and a range of resources will be paid for out of this. This is using existing resources money approved as part of 2016/17 budget.

Both CCs were supportive of the recommendations. Although, it was felt the use of the word 'acceptable' for Phase 1 is agreed, where it is used for Phase 2, it implies a lack of confidence.

The Board sought reassurance that Phase 1 would not affect the late summer deadlines. It was recognised there is a risk that current change implementations will be affected and they will not be able to do it all. Work programmes will be adjusted accordingly.

04/24/05/17

Change Programme Update (Paper)

The papers had been circulated prior to the meeting to provide everyone with a summary of the current position of the Change Programme.

3. Body worn video – PCC J.Campion mentioned the timing discrepancies between what is on the published timeline and the actual delivery/implementation of the items such as Body Worn video, In car Media etc, and Athena. The 2

	DCC's have recognised this and have amended the timeline accordingly. It was mentioned that when reading the timeline online, each item can be expanded to allow more information to be viewed. The provision of Wifi across the police estate was raised. As an example, the Police and Crime Commissioner's office Wifi is very poor. Wifi will be added to the timeline. Thanks and appreciation were expressed for the timeline and the work being done on it.	
05/24/05/17	Transforming Forensics (Paper) The paper was circulated by ACC for Protective Services prior to the meeting. It was agreed that a letter would be submitted stating both areas are seeking to move to an Outline Business Case for the below recommendation:	
	That the Alliance shows support to the preparation of a full business case for option 4 and 5. Option 4 would allow existing regional arrangements to assist in governance, local placement of staff, tasking and	
	 Performance reporting. However, should it be the case that only one option is sought for progression, this should be option 5 with the understanding that the Full Business Case must: Satisfy concerns in relation to the continuation of local delivery. Show that governance arrangements reflect the interest of all forces engaged in the arrangement. Demonstrate how the model can flex and respond locally to ensure a speedy response to new/emerging issues at local level. 	
06/24/05/17	Specialist Capabilities (Paper) The paper was circulated by ACC for Protective Services prior to the meeting.	
	A brief discussion took place. Section 3 shows all recommendations.	
	All agreed with the recommendations suggested.	
	A detailed letter is prepared detailing the intentions to proceed with the Outline Business Cases for TSU and regional work. It was agreed that Sutherland Lane will submit the responses for both Forces.	

07/24/05/17

AGG Review (Paper)

The paper was circulated to the group by the Chief Executives prior to the meeting. The following additional comments were made.

There was common agreement regarding accountability and whether it is or isn't or is it shared. There are clear processes for holding the CC to account and AGG will not be used for this process.

As the Transformation Board has critical items being addressed on its agenda, it is important that AGG has sight of them to enable the Alliance to be held to account.

AGG gave autonomy to the Transformation Board and for a balanced approach when needed, AGG be used. The feeling was that the Transformation Board should be effective with the 2 SRO.s. But, this is not there yet and work is needed to get it to that stage.

In order to provide the 2 PCC's with the reassurance they seek, the 2 SRO's are to be given the empowerment to do this.

The CCs see the AGG as a Board which deals with matters by exception and/or if there are any concerns. The Transformation Board update should reserve the right to their autonomy and know that they can approach the AGG Board should its' assistance be required.

It was noted that the 2 DCC's provide a full report to both AGG and JAC.

Paragraph 13 in the evaluation section of the AGG review, states that the PCC's and CC's will be fully sighted on the key issues and key projects/change matters to enable them to hold the Transformation team to account and ensure things are being delivered in the right way.

The recommendations that the AGG remains as currently constituted was approved.

As decisions are not always required, and there is currently insufficient space and time for Police and Crime Commissioners and Chief Constables to discuss strategic issues both at an Alliance level and at individual Force level, a decision will be made between one and two weeks before each meeting as to whether it should be a formal AGG, an informal Alliance strategic discussion or separate, Force-level strategic discussions. This will allow for flexibility of approach as circumstances require, and optimisation of use of time.

08/24/05/17	Money Matters (Paper)	
	It was noted that this was an excellent report and that its submission was late.	
	PCC J.Campion stated that it was impressive that the accounts were finalised in May. Thanks and appreciation are to be passed onto the finance team. This was echoed by the CCs.	
	The report provides an update on the final full year outturn for the 2016/17 financial year based on the outturn as at 31st March 2017. The cost of the re-staffing following the events of 22 nd May 2017 is unknown at this stage.	
	The report sets out the reserve position following the closure of the financial year and compares the actual position with the Medium Term Financial plan (MTFP).	
	PCC P. Seccombe expressed thanks to Nicola Manford for providing such a comprehensive briefing.	
09/24/05/17	Workforce management Group Quarterly Update (Paper) The paper was issued to the group by People Services prior to the meeting.	
	A brief discussion took place. The national target of BME representation is achievable, when linked to the 2020 vision and to 2025. The forces are reshaping to be representative.	
10/24/05/17	<u>Directorate Updates</u> <u>Enabling Services (Paper)</u>	
	Nothing further to report.	
	Local Policing (Papers)	
	Nothing further to report.	
	Protective Services (Paper).	
	Very detailed report submitted. Some new areas added.	
	That the percentage of trained officers using the kiosks is so low is a cultural issue which is to be addressed.	
11/24/05/17	AOB	
	None raised.	

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12/24/05/17	Date, time and location of next meeting.	
	The next meeting will be held on Wednesday 28 th June 2017 at 14:00 in the Conference Room, Leek Wootton.	

With nothing further to discuss the meeting closed at 14:15.

Formal Appro	Formal Approval of Meeting Record			
Signature:	John Campie Piùr Jeuns			
Print Names:	John Campion, Police and Crime Commissioner, West Mercia Police			
	Philip Seccombe, Police and Crime Commissioner, Warwickshire			

Action Summary Table

Date of Meeting	Action Agenda Item No.	Action	Owner	Action Completion Date
21/12/16	03	Strategic Outline Business Case (SOC)	CS	03/02/17
		Action: T/DCC Chris Singer will arrange for standardisation of report formats. Update 24.01.17. Report formats will be provided to CEO's by February 3 rd .		
22/02/17	04	Mobile Working Business Case (Paper)		
	(a)	Action: HC will come back to AGG with a figure on the cost for the Microsoft Licences for mobile working.	HC	29/03/17
22/02/17	(b)	Action: The Optimum Working Study is due to be compiled in April and therefore these efficiencies will need to be brought to AGG in May 2017.	HC	29/03/17
29/03/17	10 (b)	Directorate Updates Enabling Services	RE	
		The in car media program is progressing. The chair enquired as to whether he could visit a site and see the system in operation. Action: RE to investigate opportunities to see the in-car media equipment in operation and make JC aware.		24/05/17 Completed
26/04/17	04	Change Programme Update (Paper)		
26/04/17	(a) 04 (b)	Action: A monthly update on Athena will be brought to AGG as a separate Agenda item, until further notice. Update 24/05/17. Updated provided in the Transformation report, not a separate	KM / AC	24/05/17 Outstanding
		item. Action: Place Partnership Ltd should advise what the options are, to be arranged by RE.	RE	24/05/17 Completed
26/04/17	05	Directorate Updates (Paper)		

Date of Meeting	Action Agenda Item No.	Action	Owner	Action Completion Date
	(a)	Local Policing Action: T/ACC(LP) to consider how publication of OCC performance on Force websites might be achieved. Update 10.05.17. Qtly performance reports contain OCC performance and are published on both PCC's websites.	DT	24/05/17 Completed
	(b)	Protective Services Action: ACC(PS) will prepare a paper by 29 th May to enable Police and Crime Commissioners and CCs to respond on the Specialist Capabilities Programme. Update 24.05.17. Paper provided for May AGG meeting for information and discussion.	CS	29/05/17 Completed
26/04/17	06	AOB Action the two Chief Executives will propose changes to the Terms of Reference, discuss with both Chief Constables and submit for consideration at the AGG in May. Update 24.05.17. Paper provided for May AGG meeting for information and discussion.	AC / NH / MJ / AB	24/05/17 Completed

Decision Summary Table

Date of Meeting & Number	Decision No.	Action Agenda Item No.	Subject	Owner	Action Completion Date
26/05/16	1	03	Exempt from disclosure under S.31(1)(1) (the prevention and detection of crime) of the Freedom of Information Act 2000 (FOIA).	ACC Singer	Agreed by both PCCs – 26.05.16
26/05/16	2	06	 Draft Revenue and Capital Outturn position for 2015/16. Recommendations: That the outturn financial position for 2015-16 is noted. That the 2015/16 underspend of £6.895m is carried forward through the following reserves: £2.0m - Invest to Save £4.895m- Infrastructure Reserve That where 2015/16 outturn has produced an unexpected variance that these budgets are considered in detail for the 2017/18 budget preparation. That £0.399m is added to the capital programme to cover changes. 	LH – Joint Treasurer	Agreed by both PCCs – 26.05.16
29/06/16	3	03	Operations Enabling Technology (OET) Through the analysis, planning activities, designs and due diligence the OCC Programme conclude that procuring the Saab SAFE solution through the Cheshire Framework is the most expedient, value for money and appropriate route to: • achieve the Chief Officers strategic aims	ACC Amanda Blakeman	Agreed by both PCCs 29.06.16

29/06/16	4	04	 satisfy the business requirements of the future OCC support the needs of the wider organisation Revenue It is recommended that the revenue cost is funded as follows: £225,544 in 2016/17 from in year underspend £468,649 in 2017/18 from the invest to save reserve £219,919 in 2018/19 is built into the budget as growth. Capital It is recommended that capital of £137,712 is funded from slippage in the current year capital programme, then built into the new programme at the next review. Decision 3: Both PCCs agreed to approve the business case, the revenue costs and capital funding. Extension: Restorative Justice Funding Recommendation: To extend the Restorative Justice Pilot until 31st December 2016 at a cost of £85,513 (£53,236 from West Mercia and £32,277 from Warwickshire). Decision 4: Both PCCs agreed to the extension of the pilot by 5 months. 	Andy Champness, CEO, PCC, West Mercia	Agreed by both PCCs 29/06/16
28/09/16	5	04	Recommendations Two approaches were considered to progress this piece of work. It was recommended that the Space Utilisation project be initiated to further inform the work already being undertaken at the Hindlip site. As full costs for the Optimum working Environment project cannot be determined at this stage,	Richard Elkin, Director of Enabling Services	Agreed by both PCC's 28/09/16

28/09/16	6	09	this work would be undertaken 'at risk', with costs being advised when they are confirmed. The Estate Strategy work is in progress and the other two packages of work detailed here would augment the Estates Strategy to provide a much longer term solution. Advantages: Continuation of current work in progress and will inform discussions about such matters as open plan chief officer working and determination of future useage of space being vacated across the Hindlip Park estate as part of the OCC build. Disadvantages: Final costs of feasibility work not known, so Optimum Working Environment work would be undertaken 'at risk'. Decision 5: Both PCCs agreed to adopt Option 1 and that the Space Management Guidelines will be reviewed. It was considered that the risk of excessive cost was small and outweighed by the benefits of proceeding and maintaining project momentum. OCC Programme Update – Summary of Revised Capital Costs and Timeline for Neville House. Recommendation That the Warwickshire PCC approved funding for the revised costs. This cost would be borne by Warwickshire as it relates to property owned by and within Warwickshire.	ACC Amanda Blakeman	Agreed Philip Seccombe, PCC for Warwickshire 28/09/16
26/10/16	7	04	Extension: Restorative Justice Funding As detailed in the Restorative Justice Funding paper, both PCCs were asked to approve additional expenditure of £42,757, the figures being £29,502 for West Mercia and £13,255 for Warwickshire using the ratio of 69/31. It was agreed that some good progress had been evidenced. The pilot is not going to be extended beyond 31 March, 2017.	Andy Champness, Chief Executive for West Mercia	Agreed by both PCC's 26/10/6

			Recommendation: To allocate £42,757 from existing underspend in the PCCs Grant Schemes in order to extend the pilot for three months £29,502 from West Mercia and £13,255 from Warwickshire. Decision 7: Both PCC's agreed to extend the pilot for three months from existing underspends.		
30/11/16	8	06	Cyber Crime Strategy Decision: Both PCCs approved the strategy and agreed sign off once the minor amendment has been made.	T/ACC Steve Cullen	Agreed by both PCCs 30/11/16
30/11/16	9	07	Recommendation Three options have been shortlisted to identify the most likely to maximise value for money. Option 3 is the preferred option. Whilst this approach will incur the greatest cost of the options presented, the implementation of a cloud based service provision will permit the most up to date technology to be utilised in the operational arena and greatest opportunity for integration to national solutions and internal new ways of working. It provides a tested and increasingly adopted means of getting BWV to the operational staff as well as the reassurance of a service provider backup, upgrades and partnership in developing future IT needs and advances. Decision 8: - Both PCCs and CCs approved Option 3. This will enable the roll-out of the first BWV devices to priority sites within the given timeline of March / April 2017.	ACC Amanda Blakeman	Agreed by both PCC's and CCs 30/11/16
30/11/16	10	08	Contact Management Strategy Decision The PCCs and CCs approved the strategy.	ACC Amanada Blakeman	Agreed by both PCC's and CCs 30/11/16

21/12/17	11	09	Appointment of independent members to the Joint Audit Committee (JAC) Recommendation That the PCCs and CCs give approval to the appointment of members to the Joint Audit Committee and discusses and determines the terms of appointment and the appointment processes (as outlined in the paper). Decision The PCCs and CCs approved the terms and process of appointment of members to the Joint Audit Committee as recommended within the report.		Agreed by both PCC's and CCs 21/12/16
21/12/17	12	10	Corporate Governance Framework (Paper) AC presented the Joint Corporate Governance Framework Review paper following the standard annual review of the Framework including the Financial Regulations. The whole Framework was last comprehensively reviewed in 2015. The paper outlined the major changes as a result of the review. Recommendation		Agreed by both PCC's and CCs 21/12/16
			That PCCs and CCs consider and review the framework and adopt the Corporate Governance Framework. Decision Subject to correction of one typing error, the PCCs and CCs approved the revised document.		
22/02/17	13	04	Mobile Working Business Case (Paper) HC was the Chief Officer Lead on this and DCI Mel Crowther the Business Lead.	Heather Costello and DCI Mel Crowther	Agreed by both PCCs and CCs on 22/02/2017

			Both Chief Constables have given their commitment to deliver mobile working and both PCCs have committed to improve the public service by enhancing the quality of access of information technology. Recommendation After some consideration and in order to maximise organisational priorities and value for money, Option Blue for mobile working was the preferred recommendation and is in line with the medium term financial plan. Decision Both PCCs and CCs approved the recommendation of Option Blue, but there would be no further extension to the budget. HC will also come back with a figure on the cost for the Microsoft Licences for mobile working.		
22/02/17	14	09	Internal Audit Plan (Papers) The report by the Head of Audit was circulated prior to the AGG meeting on 22/02. Decision The Internal Audit Plan was approved at the AGG meeting on 22/02.	Elizabeth Hall	Agreed by DPCC for West Mercia and PCC for Warwickshire on 22/02/2017.

24/05/17 15	03	ICT Transformation - Strategic Outline Case (Paper) The papers were circulated to the Board by the Director of Estates prior to the meeting on 24/05.		Agreed by the CCs for Warwickshire and West
		 Recommendations. Adopt a parallel approach, whereby Phase 1 deals with the short term current issues and develops a service that is acceptable, whilst Phase 2 develops the medium/longer term hybrid model that will be acceptable and sustainable. Within Phase 1 commence an immediate service re-design and restructure of the ICT Department in line with the ICT operating and capability model within this report and commission a full audit and baseline of infrastructure, applications, contracts and processes. This will require the engagement of specialist support to address the here and now issues in order to mitigate the risk to Track 1 project delivery, in preparation for Phase 2 (within agreed budget and timeline estimate 3-4 months). As part of Phase 2 specify and engage specialist consultancy to support the full development of the hybrid service model and the associated Outline Business Case. This will define the extent and scope of the externalisation of services based on industry best practice and a value proposition for the overall ICT service. This will not need to be an industrial process traditionally offered by the big six consultancy services but a specialist organisation who have extensive experience in this area (within agreed budget and estimate timeline for the Outline Business Case 5-6 months, including procurement of services). A business design practice and the associated commissioning process of ICT services is an essential requirement to the success of the ICT delivery capability therefore the current ambition to deliver this should be accelerated where possible. Decision. All of the above recommendations were agreed to by the CCs. 	Richard Elkin	Mercia on 24/05/2017.

24/05/17	16	05	Transforming Forensics (Paper)		
			The paper was circulated by ACC for Protective Services prior to the meeting.	ACC Protective Services	Agreed to by both PCCs and CCs on
			 Options. Option 4 – Aggregate service delivery – Aggregate back and services to 'super-regional hubs' to deliver those specialised, repeatable, high throughput forensic services to an industrialised and appropriate quality standard. Option 5 – Full integration – Establish a unified and fully integrated end-to-end forensic service that delivers to local, regional and national (and international) requirements. 		the 24/05/17.
			Recommendations. That the alliance shows support to the preparation of a full business case for option 4 and 5.		
			Option 4 would allow existing regional arrangements to assist in governance, local placement of staff, tasking and performance reporting.		
			However, should it be the case that only one option is sought for progression, this should be option 5 with the understanding that the Full Business Case must:		
			 Satisfy concerns in relation to the continuation of local delivery Show that governance arrangements reflect the interest of all forces engaged in the arrangement Demonstrate how the model can flex and respond locally to ensure a speedy response to new/emerging issues at a local level. 		
			Decision. It was agreed that a letter would be issued stating the intent to move to an Outline Business Case for the above recommendations.		

24/05/17	17	06	Specialist Capabilities (Paper) The paper was circulated to the Board by the ACC for protective Services prior to the meeting. Section 3 of the paper gave the recommendations, all of which were agreed with by the Board. Decision. It was agreed that a detailed letter, on behalf of both forces, is to be prepared stating the intention to proceed with the Outline Business Case for TSU and regional work.	ACC Protective Services	Agreed to by both PCCs and CCs on the 24/05/17.
24/05/17	18	07	AGG Review (Paper) The paper was circulated to the Board by the Chief Executive, West Mercia, prior to the meeting. Recommendations. 16. It is recommended that the AGG remains as currently constituted. However, as decisions are not always required, and there is currently insufficient space and time for Police and Crime Commissioners and Chief Constables to discuss strategic both at an Alliance level and at individual Force level, it is also recommended that a decision is made between one and two weeks before each meeting as to whether it should be a formal AGG, an informal Alliance strategic discussion or separate, Force-level strategic discussions. This would allow for flexibility of approach as circumstances require, and optimisation of use of time. 17. Police and Crime Commissioners and Chief Constables should consider the options presented above and determine the approach to be taken regarding the Transformation Board. Decision. The recommendations above were approved.	Chief Executive, West Mercia	Agreed to by both PCCs and CCs on 24/05/17.